

# BEING AN UX DESIGN LEAD

M/F/D | WIENER NEUDORF | FULL TIME (40 H/WEEK)

At **VEROO**, we passionately work every day serving our purpose – shaping integrated and predictable logistics to enable smart transportation and delivery of goods. We see customers struggling across their supply chains due to a lack of predictability, accurate data, and integrated systems. To overcome these challenges, we support them by digitizing their transport and logistics processes with a strong focus on transport visibility. VEROO is part of the WALTER GROUP, enabling us to combine long-standing industry expertise with agility and innovation. If you are someone who likes to work in a start-up minded team that moves fast to create impact but still wants to benefit from the access to a corporate industry leader, VEROO is the place for you. We are now keen to expand our core team with this key role and invite you to shape the digital future of transport and logistics with us.

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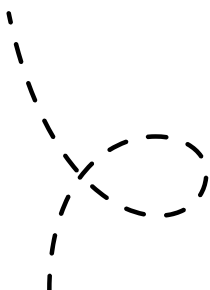
## Your challenge.

The UX Design Lead will be the voice of the customer within our team. You are experienced in translating customer needs into simple and sleek designs that can be implemented by developers. You are constantly looking for ways to improve the overall experience of the user and work closely together with all team members to promote consistency across the product platform. Your role's success will be measured in your contribution to reach the business goal of active users, usage, conversion and lifetime value and a positive NPS.

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## Your tasks.

- Responsible for the UX vision to provide an engaging digital customer experience
- Design for responsive desktop and API platform
- Envision, scope, define, lead, and deliver a project that ensures UX/UI quality
- Produce clear and organized wireframes, flowcharts, and user stories
- Craft high-fidelity screen designs and clickable prototypes compliant with our design system
- Apply user research methods including discovery interviews, usability testing, co-creation, persona definition, and user journey mapping
- Evangelize user-centric design and engage with customers on a regular basis
- Collaborate and build relationships with key stakeholders
- Present and communicate in a persuasive, authoritative manner
- Participate in improving general design practice and strategy within the business



## Your profile.

- Bachelor's or Master's Degree in a design-related field
- 3+ years of relevant user-centered, interaction design experience in a fast-paced agile environment
- Practitioner-level use of relevant design (Figma, Adobe CS, InVision etc.) and agile development (Jira, Confluence, etc.) tools and methods
- Up-to-date knowledge of the latest web and mobile design trends, frameworks, and best practices
- Curious about latest trends in digital marketing related to user experience
- Mindset to continuously mine data for insights and generate hypothesis for fast iteration testing
- Customer first attitude
- Strong project management – from planning to delivery and continued growth
- Organized and methodical in setting up processes to streamline testing cadence
- Ability to collaborate with cross-functional teams
- Excellent presentation and storytelling skills to showcase learnings and results
- You are fluent in German and English - additional languages are a plus

## Your benefits.

- Self-determined, independent work
- Opportunity to quickly take on responsibilities
- Possibility to actively shape our products and company into something bigger
- Work in a startup-minded team with the resource continuity of a long lasting corporate
- Modern working environment in Wiener Neudorf (on the southern outskirts of Vienna), free shuttle service from Vienna plus the option to work from home
- Numerous social benefits (employee restaurant, support for lunch, in-house pub / lounge, free parking, extensive sports facilities, numerous employee events, language courses, support in finding accommodation during relocation and more)
- Annual gross salary between 60,000 and 70,000 € (all-in) paid out 14x per year, based on qualifications and previous experience with optional bonus clause

## Apply now.



VEROO warmly welcomes all people regardless of age, skin color, gender, sexual orientation and cultural background and celebrates diversity. We are looking forward to your email application via [career@veroo.io](mailto:career@veroo.io). If you have any questions, please do not hesitate to contact our recruiter Gabriele Vollnhofer via [vollnhofer@veroo.io](mailto:vollnhofer@veroo.io).

